

## REFUND POLICY

## Refund Policy - Sabit International

Thank you for choosing Sabit International for your mind training and personal development journey. We are committed to providing high-quality online training experiences and customer satisfaction. Please review our refund policy carefully:

# 1. Eligibility for Refunds

- Refunds are only applicable to purchased courses or training sessions that have not been accessed, viewed, or partially completed.
- You must submit your refund request within 7 days of purchase to be eligible.
- Products such as downloadable resources, certificates, or completed training sessions are non-refundable.
- Live session bookings are non-refundable but may be rescheduled upon request (subject to availability).

### 2. How to Request a Refund

To initiate a refund request, please contact our support team at support@sabitinternational.com with the following details:

- Your full name
- Order ID or invoice number
- Reason for the refund request

Our customer service team will review your request and respond within 2–3 business days.

#### 3. Refund Approval and Processing

- If your refund request is approved, we will process your refund, and the amount will be returned to your original payment method within 5–7 business days.
- You will receive an email confirmation once your refund has been processed.

#### 4. Late or Missing Refunds

If you haven't received your refund after 7 business days:

- 1. Check your bank or payment account again.
- 2. Contact your bank or payment service provider (such as bKash, Nagad, or Rocket).
- 3. If you still haven't received your refund, contact us at support@sabitinternational.com.
- 5. Policy Changes

Sabit International reserves the right to update or modify this refund policy at any time without prior notice. Changes will take effect immediately once posted on our website.

By purchasing any course or training service from Sabit International, you acknowledge and agree to this refund policy.

If you have any questions or concerns, feel free to contact our support team.

Thank you for learning with Sabit International.





